

Special Statement Regarding Availability of Disposable Face Masks  
January 29, 2020

The Wuhan Coronavirus has heightened health concerns globally which in turn is affecting demand on many of our health and safety products – in particular, face masks. Ideally, we will continue to have stock throughout the next few weeks and months but, as we've seen with past widespread illnesses, this may not be possible.

Issues affecting the availability of face masks:

- Increased demand due to concerns about potential spread of the Coronavirus worldwide.
- Additionally, the governments of China and Taiwan have halted the export of face masks and have directed that those face masks be redirected for domestic use only.

Order allocation:

- We will be evaluating our inventory vs. demand daily.
- For as long as we have supporting inventory, we will continue to accept orders from customers who regularly purchase face masks from us up to normal consumption.
- We will fulfill orders over normal ordering patterns once we better understand our inventory position vs. demand.

If you have additional questions, please contact Impact customer service at:  
[custserv@impact-products.com](mailto:custserv@impact-products.com) or 800-333-1541