



Georgia-Pacific

GP PRO

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March 30, 2020

Subject – Recycled Fiber Supply Disruption

Our Valued Customer:

As the situation around COVID-19 continues to evolve, we want to make you aware that the crisis is causing unprecedented disruptions to supply chains for the recycled fiber markets. The closures of schools, offices, and non-essential manufacturing plants throughout the United States has begun to impact the availability of higher grades of pre- and post-consumer recycled fiber. We expect the situation for higher grades to worsen in the coming months. At this time brown grades are continuing to flow but could be impacted should residential waste collection and processing be disrupted.

In order to ensure that we continue to provide our customers with tissue, towel, and napkin products throughout this crisis, we will be substituting sustainably sourced virgin market fiber as needed to offset recycled fiber shortages. Until the situation stabilizes, and recycled fiber supply is reestablished, we will not be able to guarantee recycled content percentages for any of our products, which may impact eco-certifications such as LEED®, EPA, etc.

It is important to note that while we will be increasing our use of virgin market fiber we are taking steps to ensure that all key product performance attributes (with the exception of recycled fiber content percentages) will be sustained.

If you have any questions or concerns regarding specific products, please contact your GP PRO sales representative or GPXpress® at 877-479-7737.

We appreciate your business and look forward to our continued partnership.

Sincerely,

A handwritten signature in black ink, appearing to read 'Ryan Elwart'.

Ryan Elwart
Senior Vice President & General Sales Manager
GP PRO

A handwritten signature in black ink, appearing to read 'John Mulcahy'.

John Mulcahy
Vice President - Sustainability
Georgia-Pacific