



# WAXIE Service Centers & Scheduled Maintenance Programs

The Most Trusted Name In Clean. Since 1945.

## EQUIPMENT REPAIR

WAXIE operates fully staffed service centers with factory trained technicians that realize keeping equipment in peak condition is necessary for efficient operations. **WAXIE Service Centers** perform in-house and on-site equipment repair via mobile service vehicles available for both on-site repair and scheduled maintenance.

To prevent productivity loss, which can lead to higher overall cost and lower building appearance, **WAXIE Service Centers** offer **Scheduled Maintenance Programs**. These programs are aimed at keeping the contract user's equipment operating without interruption.

WAXIE employs **Equipment Specialists** that are available for on-site consultations for any customer. In addition to field diagnosis and trouble-shooting, **Equipment Specialists** provide initial training for new equipment purchases, as well as equipment maintenance seminars.

## 360 DEGREE COVERAGE TO MAXIMIZE YOUR UP-TIME



## SCHEDULED MAINTENANCE PROGRAMS

Scheduled Maintenance Programs are available to customers who rely on labor savings generated by having cleaning equipment in proper working condition.

### Scope of Work:

The goal of Scheduled Maintenance Programs is to eliminate down time and prevent costly repairs from occurring. During each scheduled service, WAXIE conducts a thorough inspection on each piece of equipment, detailed on a form to be provided to the end-user.



WAXIE's *Equipment Rental Program* offers immediate replacement of quality brand machines.

## SERVICE PROVIDED DURING SCHEDULED MAINTENANCE

### LUBRICATION

- Trans-axle
- Caster Wheels
- Drive Chain
- Pivot Joints
- Squeegee Mountings
- Check Motor Oil

### INSPECT/TEST

- Dash Gauges/Indicators
- Hour Meter
- Drive System
- Solution Valve
- Brush
- Squeegee Assembly
- Pad Pressure
- Pad Drivers
- Pad Holders

### FILTER CHECK

- Vacuum Screen
- Vacuum Filter
- Solution Screen
- Air Filter
- Oil Filter

### GASKET/HOSE CHECK

- Vacuum Hose
- Recovery Drain Hose
- Solution Drain Hose
- Recovery Tank Gasket Lid
- Drain Hose Gasket

### ELECTRICAL TEST

- Brush Motor
- Drive Motor
- Brush Actuator
- Vacuum Motor

### BATTERIES

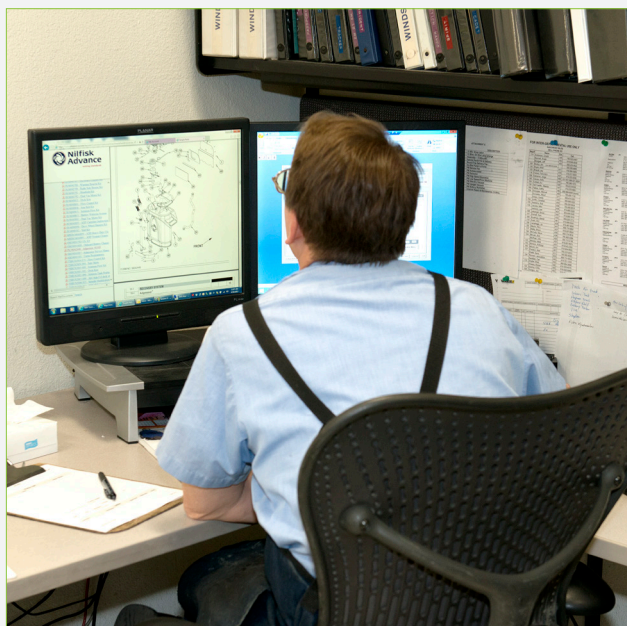
- Voltage Readings
- Battery Condition
- Post/Cable Condition
- Caps

### EXTERIOR

- Solution Tank
- Recovery Tank
- Front Cover
- Brush Cover
- Overall Condition



## ABOUT WAXIE



*“skilled & dedicated **response** team”*

## MAINTENANCE & SERVICE OPTIONS

### WAXIE AT YOUR SERVICE

#### Service & Repair Options

- Custom fit Scheduled Maintenance Programs
- Authorized warranty service centers
- Factory trained service technicians

#### WAXIE Repair Services

- Next day service for unscheduled requests
- Authorized Service Center & on-site repairs

#### Having an Emergency?

- Technicians available to get you up and running
- WAXIE Maintenance Services
- Authorized Service Center & Mobile Service options

## PARTS & RENTALS

### FLEXIBILITY & OPTIONS

#### Need Parts? We Have the Parts You Need.

- Hundreds of parts in stock
- Quick access to the parts you need
- 3–5 day turnaround for non-stocked parts
- Next day shipping available for emergencies

#### Equipment Rental

- Immediate replacement
- Broad range selection
- Quality brand machines

*“WAXIE gets you **back on track**”*

