



---

GOJO Industries, Inc.  
One GOJO Plaza, Suite 500  
Akron, OH 44311  
Tel: 330-255-6000 Fax: 330-255-6119  
[www.GOJO.com](http://www.GOJO.com)

Mailing Address:  
P.O. Box 991, Akron, Ohio 44309-0991

April 27, 2009

Dear Customer:

As you may know, the U.S. Centers for Disease Control and Prevention (CDC) has identified several cases of Swine Influenza virus A (A1N1) (swine flu) in multiple states including California, Kansas, New York, Ohio, and Texas. The Public Health Agency of Canada has also confirmed multiple cases in Canada. It may be linked to the 1600 suspected cases of flu-like illnesses and numerous deaths reported in the Mexico City area.

While health agencies continue to work with local and state health agencies to investigate these cases, they have determined that this virus is contagious and is spreading from human to human. However, at this time, it is not known how easily the virus spreads between people.

Like seasonal flu, swine flu in humans can vary in severity from mild to severe. The CDC has stated that the virus was a never-before-seen mixture of viruses typical among pigs, birds and humans. All confirmed US patients have recovered or are recovering.

Anything we can do to help minimize the spread of germs that may cause illness makes good sense. Handwashing and hand sanitizing are especially critical to minimize the spread of germs during times of illness outbreak.

As with any infectious disease, the CDC is recommending precautionary measures for people residing in these areas:

- ❖ Cover your nose and mouth with a tissue when you cough or sneeze. Throw the tissue in the trash after you use it.
- ❖ Wash your hands often with soap and water, especially after you cough or sneeze. Alcohol-based hands cleaners are also effective.
- ❖ Try to avoid close contact with sick people.
- ❖ If you get sick, CDC recommends that you stay home from work or school and limit contact with others to keep from infecting them.
- ❖ Avoid touching your eyes, nose or mouth. Germs spread that way.

Because it is an evolving situation, we recommend the following sites for updated information:

US: CDC website <http://www.cdc.gov/flu/swine/investigation.htm>

Canada: Public Health Agency of Canada website <http://www.phac-aspc.gc.ca/index-eng.php>

World Health Organization website <http://www.who.int/en/>

In the meantime, facilities should ensure the availability of materials for adhering to Respiratory Hygiene/Cough Etiquette. Tissues and conveniently located dispensers of alcohol-based hand sanitizers are recommended. GOJO will continue to update you on the situation and update our website regularly.

If you have any further questions, please contact us at 1-800-321-9647.

Stay well,

GOJO Industries, Inc